



LCC Frequently Asked Questions Summer 2024

Club Communications and Resources

Q: What is The Club Crier?

A: The Club Crier is our weekly digital newsletter. It contains important announcements about social and sporting events, membership updates, clubhouse hours, and messages from our President, Board, and General Manager.

Q: What is the LCC Membership Directory?

A: As a new member, you will receive the LCC Membership Directory, and we urge you to read through it thoroughly. The Directory contains the staff and member contact information, the LCC Constitution and Bylaws, the Club Rules, and the Summary of Fees. The Directory is updated each Spring and may also be found on the LCC website's member portal.

Q: What is the LCC Website and how do I access the member portal?

A: You can access the Member Directory and other pertinent member information under the "Members Only" section on our website, www.litchfield.club. The username is "litchfield.club" and the password is "LCC1892".

Q: Where can I find information on Club events?

A: The Club maintains an [Events Calendar](#) on the website, with additional updates published weekly in The Club Crier.

Q: What should I do if I have additional questions?

A: For further inquiries, contact your new member Mentor, your primary sponsor, the Membership chair, or our General Manager, Ted Kohler: tkohler@litchfield.club

Club Policies and General Information

Q: What are the Club's operating hours?

A: The Club grounds are generally open from dawn to dusk, with extended hours for Clubhouse dining, special events, and use of the lighted Paddle/Pickleball facility. Clubhouse hours change seasonally and are available on the website, with updates announced in The Club Crier. The Snack Bar is open daily throughout the summer months 11 am to 3pm.

Q: Is there member Wi-Fi available at the Club?

A: The Club's Wi-Fi username is "lccmembers" and the password is "greengrass635".

Q: What is the policy regarding electronics at the Club?

A: Cell phone usage on Club property is discouraged and not permitted within earshot of other people. The use of cell phones, tablets or any electronic devices are not permitted in the Clubhouse dining areas, including the screened porch and deck.

Q: Can Members invite guests to the Club?

A: Members are encouraged to invite guests to the Club, subject to reasonable rules and regulations. All guests must be registered prior to using the Club's sports facilities and adhere to the club's dress code policy.

Q: What attire is appropriate at the club?

A: The club enforces a dress code outlined in the Rules and Bylaws. It's essential to adhere to these guidelines in all club areas, including clubhouse, golf, tennis, paddle/pickleball, and pool areas. We kindly request that you and your family familiarize yourselves with these dress code regulations.

Q: Are pets allowed?

A: Pets are NOT permitted anywhere on Club grounds, except for the Greens Superintendent's dog.

Q: Is smoking or vaping allowed at the Club?

A: Smoking is NOT permitted in the following areas: LCC Clubhouse and all outbuildings; outside dining areas including the snack bar; within the fenced pool area; and on racquet courts (tennis/paddle/pickleball). Cigarette butts and e-cigarette cartridges must be disposed of

properly.

Q: What is the significance of White Memorial Foundation as it pertains to the Club?

A: The land on which the Club resides is owned by White Memorial Foundation and White Memorial Conservation Center, and as such we are stewards of their land. To learn more about the history of the LCC and our relationship with WMF, visit [LCC History](#).

Dining and Reservations

Q: Are reservations required for dining?

A: Regular dining reservations are recommended but not required. Reservations are required for special events. To make reservations, please email reservations@litchfield.club or call (860) 567-8383 x1. For inquiries about hosting private events, please contact the Club GM.

Q: Is there bar service available during non-dining hours?

A: The Clubhouse bar is open Wednesday and Friday from 11:30 am to 9 pm, and Saturday and Sunday from 11:30 am to 6:00 pm, with extended hours in the summer. Updated Clubhouse hours are regularly published in The Club Crier.

Commented [ED1]: Please confirm the hours with Ted. The hours differ in the summer months.

Q: Is there a food minimum for Members at the Club?

A: A modest annual food and beverage minimum, established by the Board, is invoiced monthly from February through December. Fees are detailed in the annual Summary of Fees and Dues located in the Membership Directory.

Q: How is gratuity managed at the Club?

A: An 18% service charge is added to all in-house restaurant dining charges. A 10% service charge is added to take-out and snack bar charges. Members can also contribute to the Employee Holiday Fund annually. Cash gratuities are not permitted at the Club.

Membership and Fees

Q: When is my statement due each month and what are my payment options?

A: Monthly statements are sent out at the beginning of each month and are due upon receipt. Payments not made before the end of each month will incur a late fee. Payment options include mailing a check or dropping it off at the Club's Member Payment Dropbox.

Q: Who do I contact if I have questions about my statement?

A: For questions about your statement, please contact Linda Chocholka, our Business Manager, at lchocholka@litchfield.club or (860) 567-8383 x4.

Q: Are memberships transferable or refundable?

A: Membership is not transferable and is not refundable.

Q: Am I able to sponsor a Prospective Member as a New Member?

A: Members must complete two years of membership before sponsoring new members.

Sports and Activities

Q: What are the Children's activities at the Club and how do I enroll my child?

A: In the summer months, our Junior Sports Program offers supervised activities and skills development for young participants ages 5-15 in Golf, Tennis, and Swimming. Seasonal sign-up and scheduling information are regularly published in The Club Crier.

Q: How do I book private lessons with the pro and/or sign up for clinics?

A: Private lessons and clinics are booked directly with the Club's pros and coaching staff, with information available on the website. Seasonal sport clinic information is communicated in The Club Crier and posted on bulletin boards in the ladies and men's locker rooms.

Q: How do I reserve court time or tee time?

A: The club employs an online booking system for tennis, paddle and pickleball court reservations, accessible through our website. The Club does not require tee time reservations.

Q: Are lockers available to rent?

A: Yes, lockers are available for annual rental. Please contact the Pro Shop for details.

Q: Does the Club offer towel service at the pool and in the locker room?

A: There are towels provided in the locker rooms. There is no towel service at the pool.

All information provided herein is subject to change.

Welcome to LCC!

Commented [ED2]: I'm not sure if this is completely accurate. The surviving spouse is already a member, no? I would just state that Membership is not transferable and not refundable.

Commented [PN3R2]: I think I lifted that from the bylaws